

RONALD J. HOENING

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Information Technology Professional

Demonstrated skill and accomplishments in the following:

- **Project Management**
- **Multi-Project Coordination**
- **Creative Problem Solving**
- **Client Relations**
- **Negotiation & Budgeting**
- **Cost Reduction**
- **Resource Management**
- **Troubleshooting/Resolution**
- **End-user Support**

EDUCATION: Bachelor of Science Degree in Engineering from the University of Cincinnati

TECHNICAL SKILLS:

- **OS:** Administrator for MS Windows platforms (95 thru Vista) and MS Active Directory.
- **Software:** MS Office: Word, Excel, Outlook, Visio, Access, Power Point, and Project), Maximo's Computerized Maintenance Management Systems (CMMS), Norton's Ghost, and basic AutoCAD.
- **Systems:** Dell, HP & IBM PC equipment, RF\RFID, Wi-Fi, and phone (PBX & VMX).

PROFESSIONAL EXPERIENCE:

PPG Industries, Inc., Coatings & Resin Division, Oak Creek, WI **Aug 1989 – Jan 2008**
\$15.8 billion Fortune 500 Company, global manufacturer of paints, coatings, glass, chemicals and specialty materials.

Held the following progressively responsible positions that included 4 promotions in recognition of outstanding job performance from 1989 to 2008:

Senior Systems Analyst Apr 1997 – Jan 2008

Provided IT support to 600 local and remote end users, 400 computer systems, built PCs for deployment including imaging, ghosting, and configuration, setup printers, clean hard drives, and managed PC equipment inventory. Supported and updated the LAN network, the RF\RFID systems and phone systems (PBX & VMX). Managed 6 exempt and 5 contract personnel.

- Designed, developed and implemented the \$500,000 2.6 GHz radio-frequency (RF) system project and managed the installation and training to increase inventory accuracy to +98%.
- Utilized broad knowledge base on IT related projects, providing research and analysis of available technology. Evaluation and negotiation of several vendor contracts resulting in an average cost savings of \$175,000.
- Developed and implemented an asset management system providing analysis and reducing the computer maintenance costs.
- Led project management initiatives at both corporate and local levels, managing all facets of the IT project work (including equipment specification, equipment quotes, piping and electrical installation, construction, training, cost reduction, etc.).
- Provided subject matter expertise for RF technical support. Performed site surveys and analysis, installation recommendations, purchasing requirements and vendor selection of RF equipment.
- Extensive experience in installation, maintenance, and administration of Microsoft Windows platforms and Microsoft Active Directory.

Project Engineer (IT support)

Apr 1995 – Apr 1997

*Managed projects to support the IT department. **Promoted to Senior Systems Analyst position.***

- Implemented the initial installation and operation of the plant wide LAN network systems.
- Completed the DOS to Windows 95 conversion project within the 9 month time frame.
- Responsible for the installation and support of file servers, networks systems and all personal computers to maintain a +99% uptime.

Facilities Engineer

Apr 1991 – Apr 1995

*Provided engineering support for the production areas, maintenance, and administration areas.**Managed 3 union and 2 exempt personnel. **Promoted to Project Engineering position.***

- Support the daily operation of the manufacturing plant to ensure safety, quality, and cost-effectiveness. Problem solved equipment failures. Work with equipment manufacturer, operators and maintenance team on problem resolution.
- Accountable for the \$5,000,000 Plant Engineering and Maintenance department annual budget.
- Researched, developed, designed, installed, and operated the first LAN network system in the Engineering and Maintenance department.
- Ensure safety standards are met during all phases of projects. Including written appropriate procedures, knowing and applying electrical and hazard codes, signing off on Hot Work and Confined Space permits and using contractor safety guidelines.
- Involved in Process Safety Management (PSM) and Management of Change (MOC).
- Researched, installed and operated the Computerized Maintenance Management System (CMMS)
- Computerization of the data storage archiving of the plant drawings and engineering specifications.
- Provided PC technical support for the Maintenance department.

Project Engineer (production support)

Apr 1990 – Apr 1991

*Performed engineering project support for the Oak Creek production areas. **Promoted to Facilities Engineering position.***

- Managed the project to increase the capacity of the Miller paint dispensing machine by 500% and increased the accuracy of the machine to $\pm 2\%$.
- Led the project to renovate the Preassembly area with new electronic weight scales and measuring equipment.

Resin Engineer & SPC Coordinator at the PPG Circleville, OH plant

Aug 1989 – Apr 1990

*Managed 6 union and 1 exempt personnel. **Promoted to Project Engineering position.***

- Managed and scheduled the two high temperature resin reactors.
- Analyzed the SPC information for FRC resin batches and published monthly reports.